

Lostock Hall Medical Centre – PATIENT FORUM

Minutes

13 May 2026

Apologies – Polly, Ronnie

Attending – Carole (Chair), Margaret, Jim, Sarah, Janet, David (PMgr)

Minutes from Last Meeting (Jan 2026) - approved

Patient Forum Coffee Mornings

- 15 April. Went very well. Good take up in Waiting Room. Visible to all even if do not engage
- Good patient flow for Diabetic Eye Screening (DES) clinic. Patients have time. Includes non-patients that might join the practice
- Do again on Wed / Thur when DES on. Publicise (with no dates) on Waiting Room screen

Feedback from Patient Forum Ideas Meeting & Any New Suggestions

- Water cooler in waiting room – David P to ask other practices. Water is healthy
- World Cup colouring sheet children's competition – best sheets with child first name and age to be displayed and put on FB. Carole to provide poster. Janet and Sarah colouring sheets
- Walking group – Margaret to investigate other examples e.g. St Fillans

Bridgedale PCN & GP Federations

- The practice has joined Chorley & South Ribble Federation with other Bridgedale PCN practices
- Federation aims to bid for Neighbourhood contracts

Practice Manager Update

- **Staffing** – No changes
- **Building** – Yet again practice unsuccessful in application for NHS Improvement Grant to create additional clinic spaces, staff toilet and pedestrian entrance. It appears practice not prioritised because building viewed to be good already. Practice self-funded building expenditure needs to be reserved for essential maintenance of heating system
- **Contract Changes** By updated NHS GMS contract patients cannot be asked to call back again in the morning. Some repurposed (not new) funding for employing additional GP sessions
- **Date of Next Meeting – 6pm Wed 29 July**